

# **THE LEADER'S AGENDA**

## Featuring Thomas A. Stewart

Former Editor and Managing Director, Harvard Business Review

November 13, 2008 9.30 am - 4.30 pm | The Leela, Mumbai

THE MOST EXCITING EVENT OF THE YEAR IS HERE!



FREE One Year subscription to Harvard Business Review (HBR) worth Rs.9000 for the first 100 delegates.

### THE TESTS OF A LEADER AND CRITICAL 5 CHALLENGES FOR THE NEXT 5 YEARS

## What do leaders need to know to lead effectively in the knowledge economy?

## What issues are keeping top executives up at night now and will do so in future?

In his first ever seminar in India, the knowledge management guru and leadership expert Thomas A Stewart, Former Editor and Managing Director of Harvard Business Review for over 6 years, addresses the critical challenges for leaders to manage in the new economy and the tests for leadership. With insight from his unique vantage at Harvard Business Review, Stewart shows delegates how to meet and conquer the demands and challenges to lead effectively in the new age.

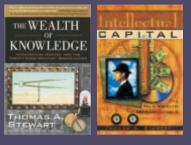
Thomas Stewart, the author of several articles and books on leadership and knowledge economy, will show how the seemingly vague ideas of "managing knowledge" and "leveraging intellectual capital" can in fact yield results. The agenda items are things that employees, managers, and leaders can do something about--real work, not fancy talk. He will take intellectual capital and look under the hood, to show how the stuff works and how to make it work better.

Business must learn to manage knowledge. Someone who knows how to walk and run on land has to learn new skills to swim and dive and get around in water. Similarly, the skills individuals and companies need, to succeed in their new environment - 'the knowledge economy' are in many cases, different from the ones they are used to.

#### Ideas, Creativity and Knowledge are Capital: Everything Else is Just Money!!!

Now, as never before, knowledge, innovation and creativity

are on the leading edge of the business landscape. How well leaders understand and strategically invest in intellectual capital to transform their organizations is already separating the "winners" from other,



less successful organizations. Based upon his insight as editor of the world's preeminent management journal, Tom Stewart describes and analyzes the four pillars of the <u>knowledge eco</u>nomy including:

- Knowledge is what we buy and sell
- Knowledge assets separate winners from the also-rans
- Knowledge defines our work and describes what we do
- The returns to knowledge should exceed the returns to any other investment

Further, Stewart shares with audiences how to take this knowledge to market – discussing how to sell what you know, and sharing strategies for developing smart products and services.

#### How much will US recession cost India?

The question now is no longer whether the US financial crisis will impact Indian companies. It is the anxiety to know the extent to which our economy gets influenced when US 'sneezes'. The real challenge therefore is for the leaders who can lead effectively in the 'knowledge economy' and minimize the impact of US recession. Thomas A Stewart will be discussing the global threat and challenges which will address the concerns of top executives. It will help them meet the enormous challenges of the present and future very successfully.

#### Who Should Attend?

The Leader's Agenda is high powered executive seminar over a day designed exclusively for senior and middle level managers, current and future leaders and business owners—company owners, entrepreneurs, CEOs, CFOs, CIOs, CMOs, presidents, VPs, GMs, Brand Managers, and all those charged with their organization's intellectual capital and knowledge management, R&D, HR, Training, etc. Worldwide, his events are attended by both Public Sector and Private Sector executives. From all sectors of industries including not for profit organizations. In short, people who have to manage people, uncertainties and intangibles will benefit tremendously from this event.

#### Agenda

- 08:30 Registration
- 09:25 Welcome and Overview
- 09:30 Five Challenges for the Next Five Years

Tomorrow's business environment won't allow leaders the luxury of making decisions the way they used to.

- SPEED: There's no doubt about it: The pace of business is faster than it ever was, and shows no sign of slowing down. For those who can keep up, that means more opportunity than ever. But you can't keep up if you manage in the same old ways
- FUZZY BOUNDARIES: Gone is the day when a CEO controlled an integrated, self-sufficient empire. These days, businesses are complex webs of outsourcing partners, joint venture partners, and others who won't necessarily pull in the same direction—unless you show them how
- CUSTOMERS AND CAPABILITIES: "The customer is king" says the slogan; today's customer is a king with clout. He'll take your profit if you don't develop a capabilities-driven strategy

- EXTREME COMPETITION: It's global and it's local, it's high-end and it's low-cost—and it's all these things at once. Once again, a capabilities-driven strategy is the key to competing—and in addition, you need to understand the different ways industries change
- UNCERTAINTY: Leaders' tool kits are well equipped with ways to control processes, allocate resources, and calculate risk. But these reductivist techniques aren't enough. The biggest challenge for management: learning how to make decisions when you just cannot know what's best.
- 11:00 Tea Break
- 11:15 Session 1 Continues
- 12:30 Executive Networking Lunch
- 13:30 Challenges for Leaders in India A Perspective
- 14:30 Tea Break

#### 14:45 The tests of a Leader

No one is a born leader. Great leaders emerge because of what they learn from the tests they face. And they produce great organizations as a result.

- THE INITIATION: Everyone watches the first moves a new leader makes. And new leaders almost invariably make major mistakes—even at senior levels.
- THE BATTLE: Sooner or later, a leader has to fight—and, in most cases, to choose whether to fight this battle or wait for another one. It is always a high-stakes test. Victory usually adds to your power. As for defeat—well....
- THE DEFEAT: Every leader fails. Great leaders find a way back.
- THE REBIRTH: Every leader faces the career equivalent of the seven-year itch—the moment when he must ask, "Where do we go next? If I were applying for my job today, would I hire me?"
- THE ACCOUNTING: The ultimate test of a leader is the test of the mirror. It is not just the test of authenticity, though that's partly it. It is a test of truth. Do others tell you the truth? And do you tell the truth to yourself?
- 16:15 An interactive session with Thomas A Stewart

16:45 Close

#### **About Thomas Stewart**

Thomas A. Stewart is the former Editor and Managing Director of the Harvard Business Review. Prior to joining HBR, he was Editorial Director of Business 2.0 and a member of the Board of Editors of Fortune. In a series of Fortune articles, he pioneered the field of intellectual capital, which led to his groundbreaking book, Intellectual Capital: The New Wealth of Organizations. In turn, Intellectual Capital was named one of the most important business books of the year by the Financial Times, and has been translated into



seventeen languages. His second book, The Wealth of Knowledge: Intellectual Capital and the Twenty-first Century Organization reveals how today's companies are applying the concept of intellectual capital and Knowledge Management into dayto-day operations to dramatically increase their success in the marketplace. Mr. Stewart, a Fellow of the

World Economic Forum, served as a judge for the Republic of Singapore's inaugural "Innovation Award." In 2005, the European Foundation for Management Development, named him 13th on the "The Thinkers Fifty" list. In 1999, the American Society for Training and Development gave him its second "Champion of Workplace Learning and Performance Award." In 1996, Business Intelligence awarded Stewart its inaugural "Knowledge Management Awareness Award" for his contributions to the field of knowledge management.

#### More about Thomas A Stewart and 5 Challenges

During the last half-dozen years, when he was the Editor and Managing Director of the Harvard Business Review, he was at the helm of the publication that, as The Economist says, "almost single-handedly sets the management agenda." Now more than ever, leaders must have a point of view about the world. They must not only have a vision of economic trends, but also a vision of the great ideas that are reshaping the world and must reshape the capabilities of their organizations. Unless they can identify the challenges of the next five years—and develop a plan to meet and surmount them---they will be at the mercy of change, rather than being the master.

More than that, leaders must understand how to meet and surmount the challenge of leadership itself. In a world where speed matters more than scale, where capabilities matter more than physical assets, and where it is impossible to be a great leader without being a great partner, executives must understand how they themselves are tested—every day.

This seminar will equip you to understand both these sets of challenges: the ones that come from the





external environment and those that come from within. We will begin by defining and developing five challenges for the next five years—overarching trends that make business-as-usual no longer possible. You will learn how to

- Manage the ever-increasing speed with which business changes
- Lead in a decentralized business environment
- Use capabilities-driven-strategy to cope with rising customer power
- Read "the map of competition" in a new way
- Develop a more powerful set of decision-making tools

We will apply these insights, then, to the great tests leaders face: the tests of taking command, of battle, of rebounding after defeat, of maintaining an edge, and of speaking and hearing the truth. In the last few years Thomas A Stewart has worked closely with CEOs such as Jeffrey Immelt, Anand Mahindra, Sam Palmisano, and Katsuaki Watanabe to learn how they define and meet the challenges they face. He has partnered with Clayton Christensen, Pankaj Ghemawat, Michael Porter, C. K. Prahalad, and others to develop and present their thinking. Now at Booz & Company, the CEO Shumeet Banerji and Thomas Stewart are developing the firm's Foresight Agenda, based on the belief that the most important jobs of a leader are to see and communicate a view of the future; and to equip himself and his team with the capabilities the future will demand.

Tom Stewart's role at Harvard Business Review placed him at the heart of the best thinking on the most crucial issues facing business leaders today. He helps organizations thrive amidst potentially disorienting change.

#### **About Execution Leadership Forum and Innovative Media**

Innovative Media is methodology and technology agnostic, we serve as an institute to showcase the most cutting edge techniques and strategies in performance management today. Our unique place in the market allows us to partner with any organization, consulting firm or solution provider that can showcase best-in-class tools and case studies. This provides you an ideal situation to find new customers and clients!

Execution Leadership Forum is a platform to drive knowledge and leadership among businesses in India and to propagate India Inc to go global to rule the knowledge economy.

#### **Delegate Fees, Special Offers and Registration Details**

The registration fee is Rs.15000/- (12.36% service tax extra) for the full day of the seminar, study materials, refreshments, lunch and interaction with the speaker and networking with CEOs and peers.

For the first 100 registrations with full payment, an exclusive gift: One year subscription to Harvard Business Review The delegates who do not opt for the HBR, please write to imedia@vsnl.com for the special fee.

To register please send the delegate name, designation, organization, address, tel, fax and email ID to imedia@vsnl.com and send payments by DD or cheque favouring Innovative Media, F-07, Golden Orchid, 10/8, Kasturba Road, Bangalore-560001.

To know more about Tom Stewart, about the Leader's Agenda, please log on to www.imgyan.com and to know more about early bird offer, group discount and CII/FICCI/IHRD/MSME discounts, please call to 080-65396538, 22997117, 22231550 and write to imedia@vsnl.com and saurav@customerlab.biz

Gold Partner



Knowledge Partner





Key Partner



Official Airlines





PALACES ~ HOTELS ~ RESORTS The Essence of India

Magazine Partner

